



W O R K in Progress



facilities services @ penn

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New Members Join CMMS Process Teams

FRES CMMS Committees add new members from Penn Organizations, Schools and Centers

Last newsletter, we focused on CMMS team progress, naming most of the team members and updating team progress. Since our last deadline, new members were added, and this seemed an opportune time to share information about the changing face of our teams.

Our CMMS Work Management Process Team is joined by Maria O'Callaghan-Cassidy, Director of Wharton Operations. Maria has been with Wharton for the past ten years, coming from an operations management background from two Fortune 500 companies. She is a Proud Penn alumna (we were classmates, earning our MS degrees from SAS).

Joining the PM Process Team are Paul Ostrander, Director of Operations and Engineering for the School of Medicine, and Chuck Bronk, Director of Planning and Operations from SAS.

Pat Pancoast, Manager of Operations at SEAS, joins our Inventory/Storeroom Process Team. Pat is a member of the 25 Year Club at Penn, with time served at the Vet School, Law School and Physical Plant. Pat is looking forward to this project as a means to "improved communications between the Schools and FRES. And it was time for CHAMPS to move on!"

A new face on the Finance Process Team is Dr. Mike Diorka, Director of the Department of Recreation.

Finally, Sue Smith, joins the Communications Process Team. Since 1998, Sue has served as the Associate Director of Communications in the Office of College Houses and Academic Services. Sue is a true Ivy-leaguer and has a Masters Degree from both Penn and Columbia.

Welcome All! We are proud to have you on our FRES TEAM!

Complete list of teams and members:

The Work Management Process Team: Betsy Robinson, Gerry McGillian (Co-Chairs), Jim Bean, John Blankemeyer, John Bradley, Mike Ferraiolo, Kris Kealey, Ed Menold, Chris Montowski, Ken Neborak, Bill Quigley, Denise Seymour and Maria O'Callaghan-Cassidy

Preventive Maintenance Process Team: John Hopler (Chair), Earl Boston, Gary Brenner, Mike D'Amico, Walt Molishus, Ken Stewart, Pete Zeitz, Paul Ostrander and Chuck Bronk

Finance Process Team: Kevin Schrecengost (Chair), Mitch Baker, Karen DiMaria, Carole Mercaldo and Mike Diorka. **Inventory/Storeroom Process Team:** Kris Kealey (Chair), C. Mercaldo, Greg Edwards, Chris Lerario and Pat Pancoast

Communications Process Team: Lynn Rotoli, (Chair), Dennis Collins, Mary DeMucci, and Sue Smith

Implementation Team: Victoria Iannotta, (Chair), Betsy Robinson, Earl Boston, Gwen Glattes, Gerry McGillian, Jim Bean, John Hopler, Jonathan Klein, Karen DiMaria, Kris Kealey, Kevin Schrecengost, and Lynn Rotoli

Team Progress

By Betsy Robinson



Maximus was on site the week of July 17th. During this time the Implementation Team reviewed the work that was requested of our process groups (our homework). We discussed, at length, the different hierarchies, which create the backbone to the FacilityFocus system. These hierarchies relate to the work order process, financial setup, and preventive maintenance setup. This was a collaborative process

combining Penn's needs with Maximus' experience in creating work order systems. Maximus is back in town August 7th. Facilities' homework for the next visit is to create definitions for each field entry. These definitions will result in a standard operating procedure to be used for FacilityFocus users. In August the processes will be entered into the system and we will be "testing" them. We expect to tweek these processes as we move along.